



RCE / IAN

PATENT  
Attorney Docket No.: SONY-22100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	)	Art Unit: 2143
	)	
Klaus Hofrichter et al.	)	Examiner: Mauro Jr, Thomas J
	)	
Serial No.: 09/705,478	)	
	)	
Filed: November 2, 2000	)	<b>AMENDMENT</b>
	)	
For: <b>REMOTE MANUAL,</b>	)	162 North Wolfe Road
<b>MAINTENANCE, AND</b>	)	Sunnyvale CA 94806
<b>DIAGNOSTIC SERVICES FOR</b>	)	(408) 530-9700
<b>NETWORKED ELECTRONIC</b>	)	
<b>DEVICES</b>	)	Customer No. 28960

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

This amendment is a bona fide submission filed with the accompanying Request for Continued Examination (RCE) under 37 CFR 1.114.

**AMENDMENTS**

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 19 of this paper.